



# Healthcare Messaging Solutions

## - Medical Video Consultation-



### Key Benefits

- 98% of all SMS are opened
- SMS are read within 5 seconds
- SMS is available worldwide and is delivered independently of a data connection (mobile network / WLAN)
- Reliable SMS transmission via direct connections to the Mobile Network Operators
- Customers prefer SMS for notifications
- Notifications about postponed or canceled appointments are displayed immediately



### How SMS help

- In the current COVID-19 pandemic, patients avoid going to the doctor. Video consultations are increasingly being used as a substitute.
- To send patients the access code for the virtual consultation quickly and reliably, an SMS is sent with the link to the waiting room including the access code.
- Patients' e-mail inboxes are often overcrowded with advertising and SPAM mails. However, SMS messages are rarely received.
- Please contact us for concepts of this kind, we are happy to advise you.



## Messaging Solutions



High acceptance by users  
98% of all SMS messages  
are opened



Quick and efficient



compliant



Increased data security



Increased  
customer satisfaction



Simple integration,  
operation and usage

dicomsys is an experienced provider of a cloud-based messaging platform for mobile communication.

The developed Multi-Channel Communication Platform as a Service (CPaaS) of dicomsys enables companies worldwide to reach customers personally and securely. With SMS and connectivity to popular messaging channels, such as Facebook Messenger, WhatsApp and RCS, communication is converted into measurable revenue.

Intelligent chatbots make it possible to build a long-term digital customer relationship and achieve efficiency through automation.

As a strong partner for successful customer communication, dicomsys aims to be the most important infrastructure provider for cloud messaging and conversational commerce in Germany.

A company of the **dimater** group

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