



Messaging Solutions

- Automotive -



Key Benefits

- Customers prefer SMS notifications
- SMS notifications are seen and answered immediately
- Huge time savings for service employees
- No need to make calls where customer and service employee might miss each other and have to call multiple times
- Reliable SMS transmission through direct connections to mobile network operators



How SMS help

- Send SMS reminders for:
 - Annual inspection
 - Tyre change (summer / winter)
 - Oil change
- Accessibility problem is solved
- Time saving
- Car repair shop appointments
 - Appointment confirmation
 - Pick up time
 - Repair costs
 - Inform about additional repairs / have additional repairs confirmed
- Please contact us for concepts of this kind, we are happy to advise you.



Messaging Solutions



High acceptance by users
98% of all SMS messages
are opened



Quick and efficient



compliant



Increased data security



Increased
customer satisfaction



Simple integration,
operation and usage

dicomsys is an experienced provider of a cloud-based messaging platform for mobile communication.

The developed Multi-Channel Communication Platform as a Service (CPaaS) of dicomsys enables companies worldwide to reach customers personally and securely. With SMS and connectivity to popular messaging channels, such as Facebook Messenger, WhatsApp and RCS, communication is converted into measurable revenue.

Intelligent chatbots make it possible to build a long-term digital customer relationship and achieve efficiency through automation.

As a strong partner for successful customer communication, dicomsys aims to be the most important infrastructure provider for cloud messaging and conversational commerce in Germany.

A company of the **dimater** group

Contact **dicomsys GmbH**

sales@di-comsys.com | T: +49 2171 7954 403
di-comsys.com

Campusallee 10 | D-51379 Leverkusen
Managing Directors: Martin Kolisch,
Andreas Pritzlaff, Yusif Goabra